



MATTER

## Insight Trips FAQ ZIMBABWE

### **Can children attend Insight Trips?**

Individuals of all ages are welcome to attend a MATTER Insight Trip. Generally, trips are best suited for ages 12 and older.

### **Do I need a tourist visa?**

We will purchase a Zimbabwe visa upon arrival at the Victoria Falls or Harare Airport while going through customs. The cost is US\$30 for a 30 day/single entry visa. Credit cards are not accepted for the visa, so please be prepared to pay with cash. U.S. currency is accepted.

### **Do I need any vaccinations for my trip?**

Zimbabwe does not require immunizations, however it is a good idea to visit a travel clinic or check with your doctor for personal recommendation.

### **How much money should I bring?**

While credit cards (Visa and MC) are accepted at many restaurants and higher end shops, you will need cash for some purchases. The U.S. dollar is accepted throughout Zimbabwe, so currency exchange is not necessary. We recommend bringing \$150-200 for Visa entry and gratuity (for porters, drivers, safari guides, etc.), plus cash for souvenirs and gifts.

### **Do I need to arrange pickup from the airport, transportation, or lodging?**

No. Your trip guides will make all arrangements for in-country travel.

### **Do I need medical travel insurance?**

We strongly recommend medical trip insurance when you are traveling to Africa. You can register online at [www.volunteercard.com](http://www.volunteercard.com). The basic plan is \$29 and good for one trip; the premium plan is \$53 and good for multiple trips for a 12-month period.

### **How do I book my flights?**

You are responsible to book your own flights, but your MATTER trip host will provide information on recommended flights to arrive at the designated time. Your trip host is also available to assist you with flight planning as needed.

### **What does my trip fee cover?**

The trip fee includes all in-country costs, including in-country flights, meals, transportation and lodging. 50% of your trip fee is due 6 months out; Final payments are due 3 months out. If you book your trip less than 3 months out, full payment is required upon registration.

**How do I pay for my trip?**

Payments can be made via check, wire, or online at [www.matter.ngo/insight-trip/payments](http://www.matter.ngo/insight-trip/payments)

**Can I extend my trip for personal travel?**

Yes, you are welcome to extend your trip either on the front or back end for personal travel. Your trip coordinator will work with you to arrange your flights.

**What will I do on an Insight Trip?**

MATTER Insight Trips are an opportunity for you to see firsthand the impact that we are having together around the world. Trips to Zimbabwe are typically 7-10 days in length. Unlike traditional missions or work trips, MATTER Insight Trips are designed to show you the beauty and wonder of Zimbabwe with visits to project sites and in-country partners. We hope that seeing this transformational work in action will compel you to partner with MATTER in a deeper way.